

Returns/Exchanges – Form below must be used for proper return / exchange processing

1. Fill out form below completely
2. Photo copy original invoice and staple to this form
3. If returning a motherboard, video card or a barebones/custom PC - please send all manuals, discs,& accessories
4. You do not need a return authorization number if you follow the instructions on this form
5. All requests for any refunds must be received within 30 days from date of customer receipt
6. Check the "Description" field on your invoice for warranty and return period before sending product back
7. All exchanges / returns must be shipped in proper packaging.

8. Send all items to:

RMA Center
22521 Avenida Empresa, Suite 130
Rancho Santa Margarita, CA 92688

We will process your return / exchange as quickly as possible. Please allow us at least 7 business days after we receive your parts, to test the items, process the paperwork, and return your replacement products or process the credit.

NAME _____ Order # _____ Order Date _____

Items to be Returned / Exchanged

(If Returning All Items On Invoice Use This Section - If Returning Only Select Items Use The Sections Below)

Circle One: Exchange for Same Exchange For _____ Refund

List Brand and model of system or motherboard (if unknown, CPU type and speed) _____

Comments: _____

Qty Item (As Listed on Invoice) Reason For Return

Circle One: Exchange for Same Exchange For _____ Refund

List Brand and model of system or motherboard (if unknown, CPU type and speed) _____

Comments: _____

Qty Item (As Listed on Invoice) Reason For Return

Circle One: Exchange for Same Exchange For _____ Refund

List Brand and model of system or motherboard (if unknown, CPU type and speed) _____

Comments: _____